

YOUR  
GATEWAY  
TO ITALY.

GATE B11 ✈️

**Alitalia** SKYTEAM  
VIVI, AMA, VOLA.



# OUR NETWORK



- ▲ Alitalia is Italy's largest airline with one of the most efficient fleets in the world and in 2017 carried 21.3 million passengers.
- ▲ As part of its 2018 summer schedule, Alitalia flies to **94** destinations, **143** routes, with over **2,000** weekly frequencies.
- ▲ As member of **SkyTeam Alliance** and part of the airline industry's leading **Transatlantic Joint Venture Transatlantica**, Alitalia can offer to its passengers a wide range of destinations all over the world.



# OUR FLEET



Airbus A330



Boeing B777

## LONG HAUL

- ▲ The **Boeing B777**, including the **new B777-300ER**, and the **Airbus A330\*** are configured in three classes of service: **Business Class**, **Premium Economy Class** and **Economy Class**.

\*in 2 Airbus A330 Premium Economy Class is not available.



Airbus A321



Airbus A320



Airbus A319



Embraer E190



Embraer E175

## SHORT AND MEDIUM HAUL

- ▲ Medium Haul fleet consists of Airbus **A321**, **A320** e **A319**.
- ▲ In addition, for the **Regional fleet**, Alitalia selected the **Embraer E190** and **E175**, with top standards of comfort.
- ▲ For the **international flights**, passengers can choose between two classes of services: **Business Class** and **Economy Class**
- ▲ On the contrary, on **domestic routes** Alitalia flies with **one class** of service.



# NETWORK LONG HAUL

- ▲ New flight from **Rome** to **Johannesburg** four times per week, operating from 8th of April.
- ▲ Increase of flights from **Rome** to **Sao Paulo** (11/7) and **Rio de Janeiro** (7/7).
- ▲ Continuation of the daily flight from **Rome** to **New Delhi** in Summer 2018.
- ▲ **NEW flight** from **Rome** to **Mauritius** from **Winter 2018/2019**



# JOHANNESBURG

- ▲ New direct flight from Rome to Johannesburg starting from **8th of April 2018**
- ▲ The flight will be operating **four days per week**
- ▲ Flights operated with **A330, with 3 service classes:** Business, Premium Economy and Economy.
- ▲ Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Awarded on board menus.

FLIGHT	NR	DEP.	ARR.	FREQ.
Rome – Johannesburg	AZ848	22:10	08:20+1	.2.4.67
Johannesburg – Rome	AZ849	21:00	07:25+1	1.3.5.7

Timings and aircraft refer to typical Summer week. For further information, consult the GDS or [alitalia.com](http://alitalia.com).





# MAURITIUS

- ▲ New direct flight from Rome to Mauritius starting from **28th of October 2018**
- ▲ The flight will be operating **three days per week**
- ▲ Flights operated with **A330, with 3 service classes:** Business, Premium Economy and Economy.
- ▲ Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Awarded on board menus.

FLIGHT	NR	DEP.	ARR.	FREQ.
Roma – Mauritius	AZ772	21:15	10:35+1	..3.5.7
Mauritius – Roma	AZ773	12:25	20:20	1..4.6.

Timings and aircraft refer to typical Winter week. For further information, consult the GDS or [alitalia.com](http://alitalia.com).



MAGNIFICA 



# WELCOME BACK "MAGNIFICA"

MAGNIFICA<sup>A</sup>



Dedicated airport services



Free Lounge access



Award-winning cuisine with Italian recipes and wines



Lavazza coffee and Ferrari sparkling wine



Movies, TV shows, music and Wi-Fi connectivity



Multifunctional seats in leather by Poltrona Frau



# PREMIUM ECONOMY

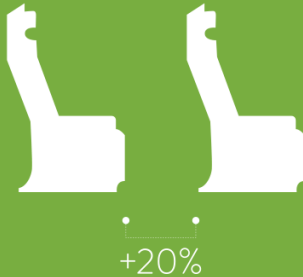


# PREMIUM ECONOMY

+20% SPACE FOR  
GREATER COMFORT



+20% SPACE  
BETWEEN SEATS



ERGONOMIC SEATS  
THAT RECLINE 120°



Priority service at the airport, a reserved and quiet cabin with seats up to 40% more space than Economy Class.

Long haul Premium Economy Class:  
the new way of flying.





## PREMIUM ECONOMY PRIVACY AND COMFORT

- ▲ Reserved and quiet cabin
- ▲ Seats that offer up to **40% more space** than in Economy Class.
- ▲ **PC power** (B777 –A330) and **USB port** (A330).
- ▲ **Amenity kit** designed to be used even after the flight
- ▲ Every seat is equipped with a comfortable footrest, individual screens of approx. 10,5"
- ▲ Wide choice of **movies on demand**, news, video games, music, cartoons and TV series for all ages
- ▲ **"Noise cancellation"** headphones
- ▲ **Free Wi-Fi** up to **10MB**
- ▲ Italian and international **newspapers and magazines**





## PREMIUM ECONOMY ITALIAN TASTE

- ▲ Welcome drink
- ▲ **Traditional Italian dishes**, snacks or breakfast, depending on flight time
- ▲ Wines selected in collaboration with the **Italian Sommelier Foundation**
- ▲ A selection of hot beverages including cappuccino, hot chocolate and herbal tea service with an almond "amaretto" biscuit
- ▲ **Lavazza espresso coffee** and Limoncello
- ▲ **Spuntino menù** on flights over 11 hours with a selection of snacks including heated items is available on demand



## PREMIUM ECONOMY MORE SERVICES ON THE GROUND

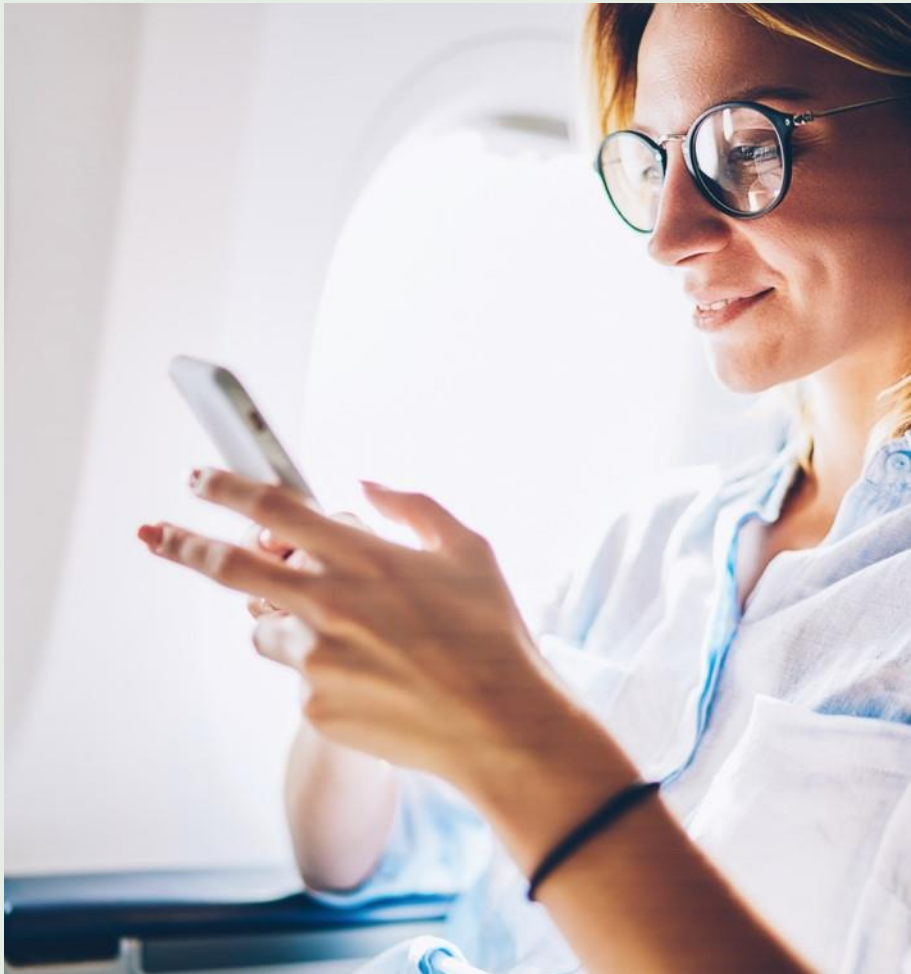
- ▲ **SkyPriority** lane for check-in and boarding
- ▲ **2 checked bags** weighing up to 23 kg each
- ▲ **Priority baggage delivery**



Up to 200% of miles flown







# FEE WI-FI VOUCHER FOR PREMIUM CLASS PASSENGERS

**FREE Wi-Fi** starting from March the 10th

- ▲ **FLEXI PACKAGE (50 MB)** for Magnifica Class to chat online or check the emails
- ▲ **LITE PACKAGE (10 MB)** for Premium Economy to stay in touch via chat

Once the traffic limit of the voucher is reached, the passenger can continue surfing the net by purchasing one of the four packages available on the Wi-Fi portal.

# **MEDIUM HAUL BUSINESS CLASS**





## MEDIUM HAUL BUSINESS CLASS ON BOARD

- ▲ Ergonomic **leather seats**
- ▲ **More space** with only four seats per row
- ▲ Menus -inspired by **Italian tradition** -vary depending on the length of the flight and are changed according to the season
- ▲ Wide range of **drinks** and **wines** from the onboard wine cellar
- ▲ An **aperitive** is offered on flights departing after 12 pm
- ▲ **Lavazza espresso coffee** and **limoncello** are served at the end of each meal





## MEDIUM HAUL BUSINESS CLASS ON GROUND

- ▲ **Dedicated Check-in desks, ticketing and transfer counter** at major hubs.
- ▲ Area **Priority Check-in** at Terminal 1 of Rome Fiumicino airport
- ▲ Lounges access our **"Casa Alitalia" lounges** as well as the lounges of our airline partners
- ▲ **Priority gates** at security
- ▲ **Priority boarding**
- ▲ **Baggage allowance** 2 bags of up to 32Kg each
- ▲ **Priority baggage delivery**



Up to **250%** of miles flown



## LONG HAUL **ECONOMY CLASS**

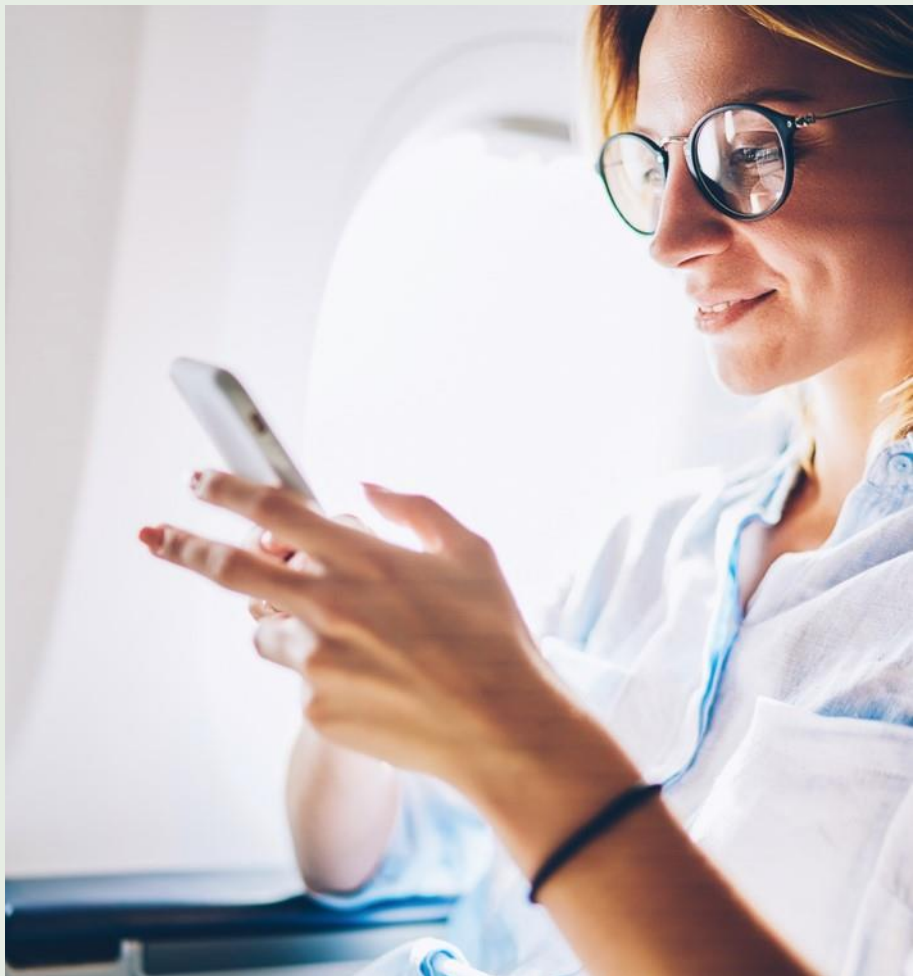
### IN THE AIRPORT:

- ▲ **Online** check-in, at dedicated desks **in the airport** or at the **Self check-in** kiosks.
- ▲ Baggage allowance of **1 piece weighing 23 kg** (depending on the destination and the MilleMiglia status)

### ON BOARD:

- ▲ **Two meal services:** one with starter, main course (choice of meat or pasta), fruit or dessert and a second service of snack or breakfast depending on the time of the flight. A third service, comprising a snack and a drink, is served only on flights of more than 11 hours.
- ▲ Tea, herbal teas, coffee and cappuccino service freshly prepared
- ▲ Enhanced on board comfort with **ergonomic seats**
- ▲ **9" personal screens**, a vast library of movies, games, music and TV programs.
- ▲ **Wi-Fi**, GSM and live news





## WI-FI ON BOARD

- ▲ Thanks to the Wi-Fi on board, the guests will be able to chat and surf the web at 30,000 feet at really competitive prices.
- ▲ During the trip, passengers are permitted to connect their device (laptop, tablet or smartphone) and make phone calls or send texts with international roaming, with a price starting from 2\$:
  1. **LITE 2\$**; 10 MB-generally used to for chat applications as Whatsapp, Messenger or others.
  2. **FLEXI 6\$**; 50 MB for chat applications and send and receive up to 100 emails (depending on the size of any attachments).
  3. **FLEXI PLUS 12\$**; 90 MB-to send and receive up to 200 emails (depending on the size of any attachments) and browse websites.
  4. **BUSINESS 20\$**; 200 MB to send and receive up to 300 emails (depending on the size of any attachments), and browse websites.

Payment can be made only in US dollars at the exchange rate applicable on the day of the transaction

# FCO



**Alitalia** SKYTEAM  
VIVI, AMA, VOLA.

# ROME FIUMICINO - AN EFFICIENT HUB WITH A NON-STOP EVOLUTION



- ▲ More functionalities and continuous improvements of offered services
- ▲ **Terminal 1** for Alitalia operations
- ▲ **Free internet access/Wi-Fi**
- ▲ **New Pier E** dedicated to Extra Schengen flights for long and medium haul:
  - ✓ 90.000 smq
  - ✓ 22 new boarding gates (14 gates with loading bridges and 8 with bus)
  - ✓ piazza Made in Italy with 40 shops and 10 stores dedicated to **food & beverage**
  - ✓ **transit desk Alitalia** dedicated to connecting passengers



# OUR LOUNGES



- ▲ **CASA ALITALIA** is not just somewhere to relax while waiting for your flight, but a **true expression of the values and distinctive elements of Italian excellence** around the world, thanks also to the collaboration with the best Italian brands, including *Poltrona Frau* for the lounge furniture and seating.
- ▲ The catering service is inspired by the **gastronomic excellence of Italy** and boasts a **live cooking area** where the Chef cooks a selection of menus based on pasta and pizza live, with vegetarian and gluten-free dishes also available.
- ▲ The Buffet area offers a **wide choice of Italian's wines**, international drinks and cocktails and a blended selection from the unique Lavazza coffee brand.
- ▲ Moreover, in Casa Alitalia are available some **areas for business meetings , a reading and a praying room and Free Wi-Fi to indulge and relax.**



# OUR NEW LOUNGES

## NEW «CASA ALITALIA» CONCEPT – WHERE IN ROME FIUMICINO

- ▲ Rome Fiumicino – Terminal 1 – Departures Area, National and International Schengen and Extra-Schengen flights
- ▲ Rome Fiumicino E Area (E31-E44) – Boarding Area, Extra Schengen flights
- ▲ Rome Fiumicino E Area (E11-E24) – Boarding Area, Extra Schengen flights – to be completed in Q3 2017
- ▲ Rome Fiumicino Pier D – Boarding Area, National and International Schengen flights







## SHORT CONNECTION SERVICE AT ROME FIUMICINO

It is available in Rome Fiumicino to assist and escort all passengers with short connections, providing updated information

- ▲ **Priority** passport control for connecting passengers.
- ▲ Dedicated assistance for passengers moving from **Terminal 1** to **Terminal 3** and viceversa





## STOPOVER

- ▲ The new Free Stopover offer is dedicated to those customers who travel through Rome and continue their journey to one of the destinations of the Alitalia network.
- ▲ At no additional charge on the airfare, they can enjoy a 3-night stopover in Rome for flights up to 31st December 2018.
- ▲ Moreover, thanks to the partnership with Aeroporti di Roma and Federalberghi they will be able to leave their baggage at the airport at no additional cost and pamper themselves with the services of several Hotels 4\* in Rome.



- ▲ Discover Italy' is the **new editorial platform** launched by **Alitalia** in cooperation with **Touring Club Italiano** and **Gambero Rosso**.
- ▲ The aim of 'Discover Italy' is to **attract passengers and boost tourism in Italy**, especially from abroad, **providing tips and thematic itineraries** originally designed for each destination and vary from wine and food to architecture; cinema and folk festivals; to lifestyle and sports. .
- ▲ This Alitalia portal presents its customers with original and high-quality content to guide them through an emotional journey along Italy and its typical and unique holiday spots, promoting them through editorials, recipes, the ultimate travel bucket lists, tutorials, pictures, videos, tests etc.



**Touring Club Italiano**

# DZIĘKUJĘ

