



CITITRAVEL

D M C

SPAIN & PORTUGAL

INNOVATION AND CREATIVITY

~

THE RIGHT SOLUTION

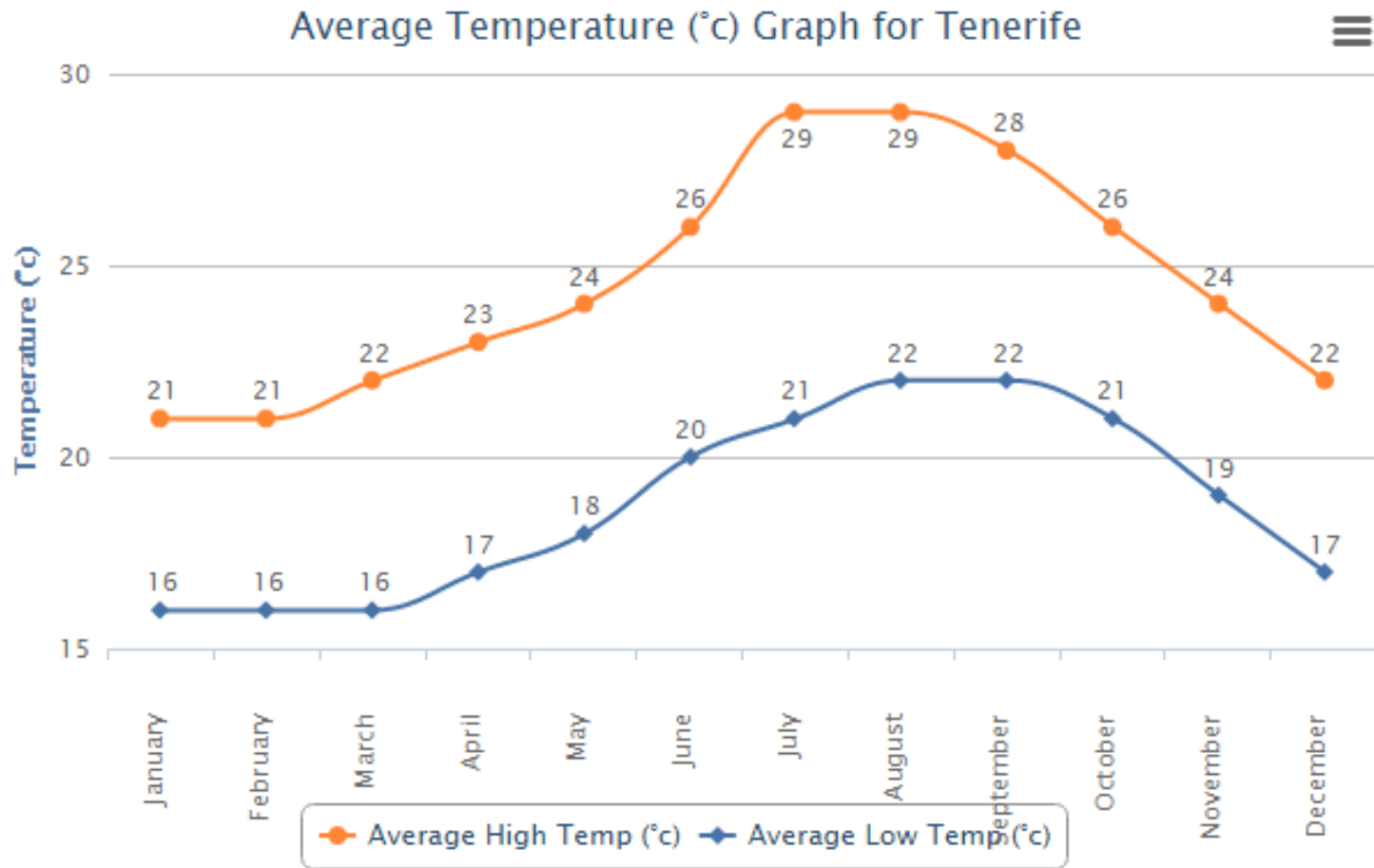
Welcome In Tenerife!



Why Tenerife?

- **Amazing mild Mediterranean climate**
- **Gourmet dining in quality restaurants and stunning chill-out lounges for that special evening**
- **Huge selection of water sport activities – dolphin cruises, sailing regattas, scuba diving and much more ...**
- **Golf – selection of seven easily accessible world-class courses**
- **Mount Teide National Park – with Spain's highest mountain – offers stunning scenery and “mountain challenges”**

The Weather in Tenerife?



Excellent connections

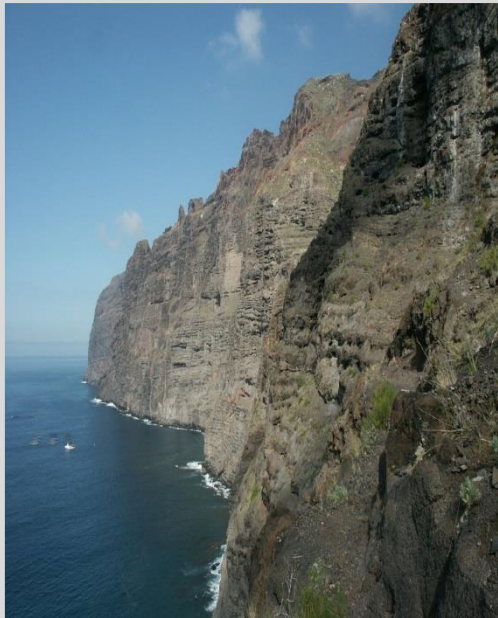
Two modern international airports to ensure excellent direct connections to major European cities:

- **Tenerife Norte, los Rodeos:** direct flights from the main Spanish cities + Casablanca, Dakar & Helsinki
- **Tenerife Sur, Reina Sofia:** 119 direct flights from cities all over Europe, among which 22 from UK!

Main Airlines flying between UK & Tenerife Sur: Easyjet, Monarch, Thomson Airways, Ryanair, British Airways, Jet2.com, Norwegian Air Shuttle.

Length of flight: between 4 & 4h30

Tenerife... THE Island!



Conventions In Tenerife...

Magma Conference Centre



Conventions In Tenerife...



Hotels in Tenerife...

Hotel Abama



Hotel Grand Anthelia



Hotel Bahía del Duque



Hotels in Tenerife...

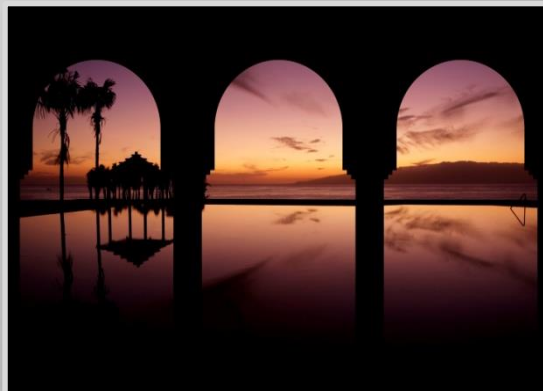
Hotel Jardín Tropical



Hotel Gran Meliá Palacio de Isora



Hotel Mirador



Hotels in Tenerife...

Hotel Villa Cortés



Hotel Vincci La Plantación



Hotel San Blas



Unique Venues!



Finca del Lomo



Finca del Lomo



Finca Cañada Verde



Banana Packing Hoya Grande

Venues In Tenerife...



El Molino Blanco



Monkey Beach Club



Golf Las Américas



Golf Las Américas

Restaurants In Tenerife...



Torre del Mirador



La Vieja



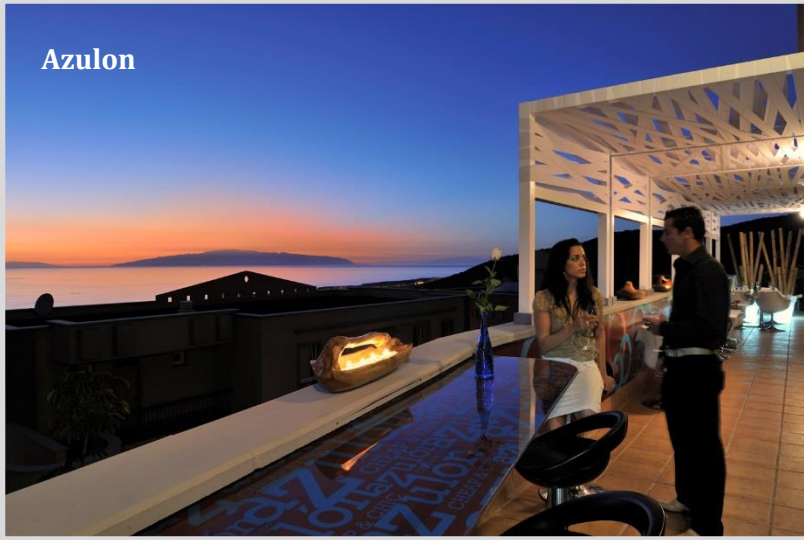
El Jardín



Masía del Mar

Restaurants In Tenerife...

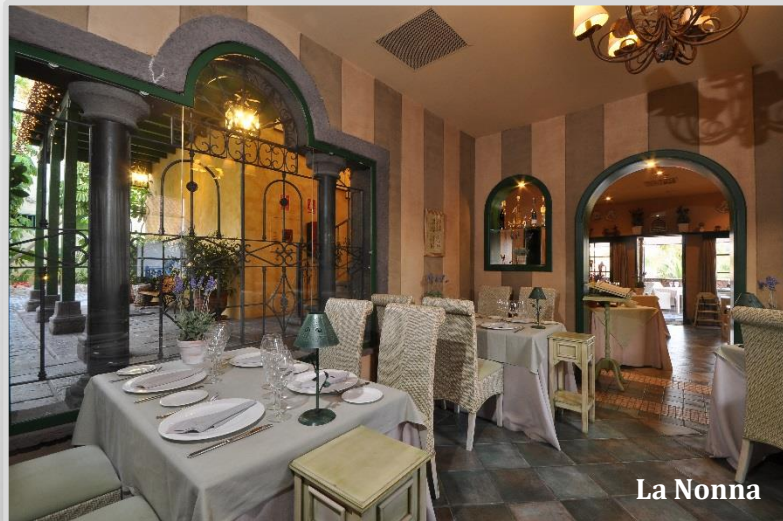
Azulon



El Torito



El Torito



La Nonna



Acanto

Party In Tenerife...



Activities In Tenerife...



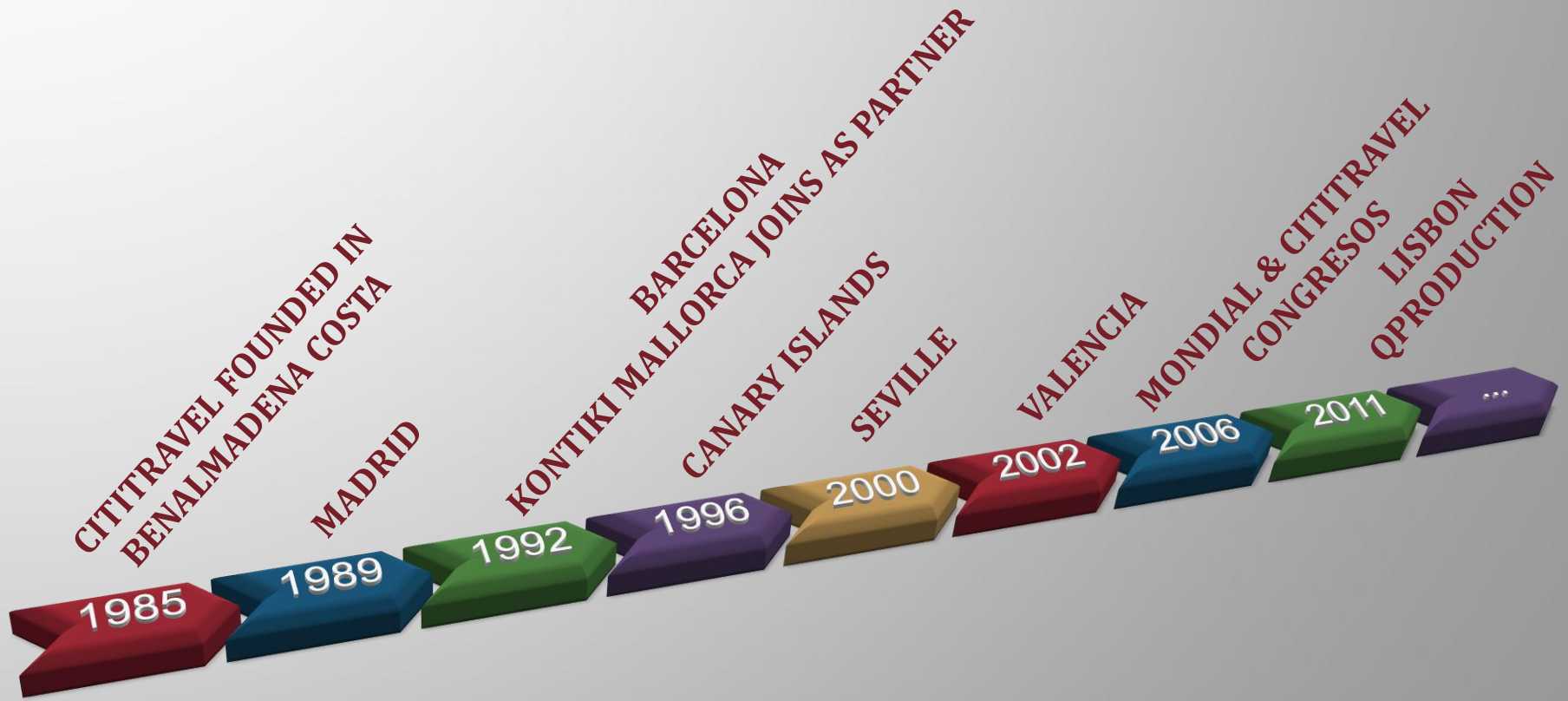
One Island... A Thousand Possibilities!



Our destinations...



MORE THAN 25 YEARS OF EXPERIENCE... ...AND STILL GROWING



ALL OVER THE IBERIAN PENINSULA



LOCAL KNOWLEDGE GUARANTEED

DEMONSTRABLE FINANCIAL STRENGTH & STABILITY

2224

INFORMA

INFORMA D&B, S.A.
Avda. de la Industria, 32
28108 Alcobendas (Madrid)
Tel.: 91 661 71 19
www.informa.es

Madrid, 5 de Marzo de 2007

Estimado Sr. Jose Carlos Lasso Vega Charters:

Enhorabuena, gracias a su esfuerzo y al de su equipo, su empresa se encuentra entre las más prestigiosas del país, razón por la que ha sido incluida en la Edición 2007 del Prestige Rating Book editado por INFORMA D&B.

Esta publicación recoge información de las 25.000 mejores empresas españolas tomando como referencia el Rating de INFORMA D&B, que evalúa la capacidad financiera y crediticia de las compañías. Así pues, **su empresa se encuentra entre las calificadas con mejor Rating**, lo que significa que es una de las de menor riesgo del país.

En INFORMA D&B consideramos que **su gestión empresarial ha de ser premiada** y por ello, junto con el Prestige Rating Book, le entregaremos un **Certificado que reconoce su importante labor**.

Si Usted lo desea, puede adquirir¹ este certificado personalizándolo con el nombre del directivo de su empresa que elija y solicitar tantos certificados como necesite.

Si desea más información del Prestige Rating Book, puede consultar el folleto adjunto o puede ponerse en contacto con nuestro **Servicio de Atención al Cliente en el 902 176 076**.

Esperamos que continúen sus éxitos empresariales y los de su empresa y, de esta forma, podamos felicitarle de nuevo el año que viene.

Reciba un cordial saludo,




Juan Mª Sainz
Consejero Delegado

Registra de Madrid: Tomo 2236 - Folio 112 - Inscrito nº 43.3038 inscripción 1ª - C.I.F. A66162727

¹ Coste por certificado adicional: 30€ + IVA. Disponible en español y en inglés.



BARCLAYS BANK, S.A.
Avda. Antonio Machado, 27
BENALMADENA COSTA (Málaga)

Benalmádena, 11 April 2007

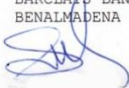
FROSH

UNITED KINGDOM


We hereby confirm that CITITRAVEL, S.A. has been Known to us since 1987. During this time, this company has become a valued customer and has always conducted their affairs satisfactorily. We consider this Company entirely respectable and trustworthy.

Our customer has a very good reputation and, among their clients are several well-known multinational companies.

BARCLAYS BANK
BENALMADENA



F.J. Vallejo
Manager



Barclays Bank, S.A.
C.M. Madrid, T. 3725, F. I, H. M22564, I. 1381, N.I.F.: A4701946. Domicilio Social Plaza de Colón, 1 - 28046 Madrid. Mod. 160205 (08-01)

ISO 9001:2008 QUALITY MANAGEMENT SYSTEM



This system is focussed achieving optimum client satisfaction through the continuous improvement of our services in the quest for excellence.



ISO 14001:2004 ENVIRONMENTAL MANAGEMENT SYSTEM



By adopting this system the company demonstrates its concern for environment through controlling the environmental impact of its activities, observing current legislation and being conscious of the need for sustainable development.



ISO 27001:2005 - INFORMATION SECURITY MANAGEMENT SYSTEM



The company has a number of security measures in place to protect it from a wide range of potential threats be they internal or external, deliberate or accidental.

The objective is to offer our clients a guarantee of uninterrupted service, to minimise risks and to assure the confidentiality, integrity and availability of information held.



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CORPORATE SOCIAL RESPONSIBILITY



As part of its Corporate Social Responsibility programme, Cititravel explores ways of making a contribution to those in need in the local communities in the areas where offices are located.

Each year we identify causes in our local communities with which we feel we can make a significant contribution either with time, money or equipment and then we allocate an appropriate budget in order to achieve our objectives.



RISK ASSESSMENT



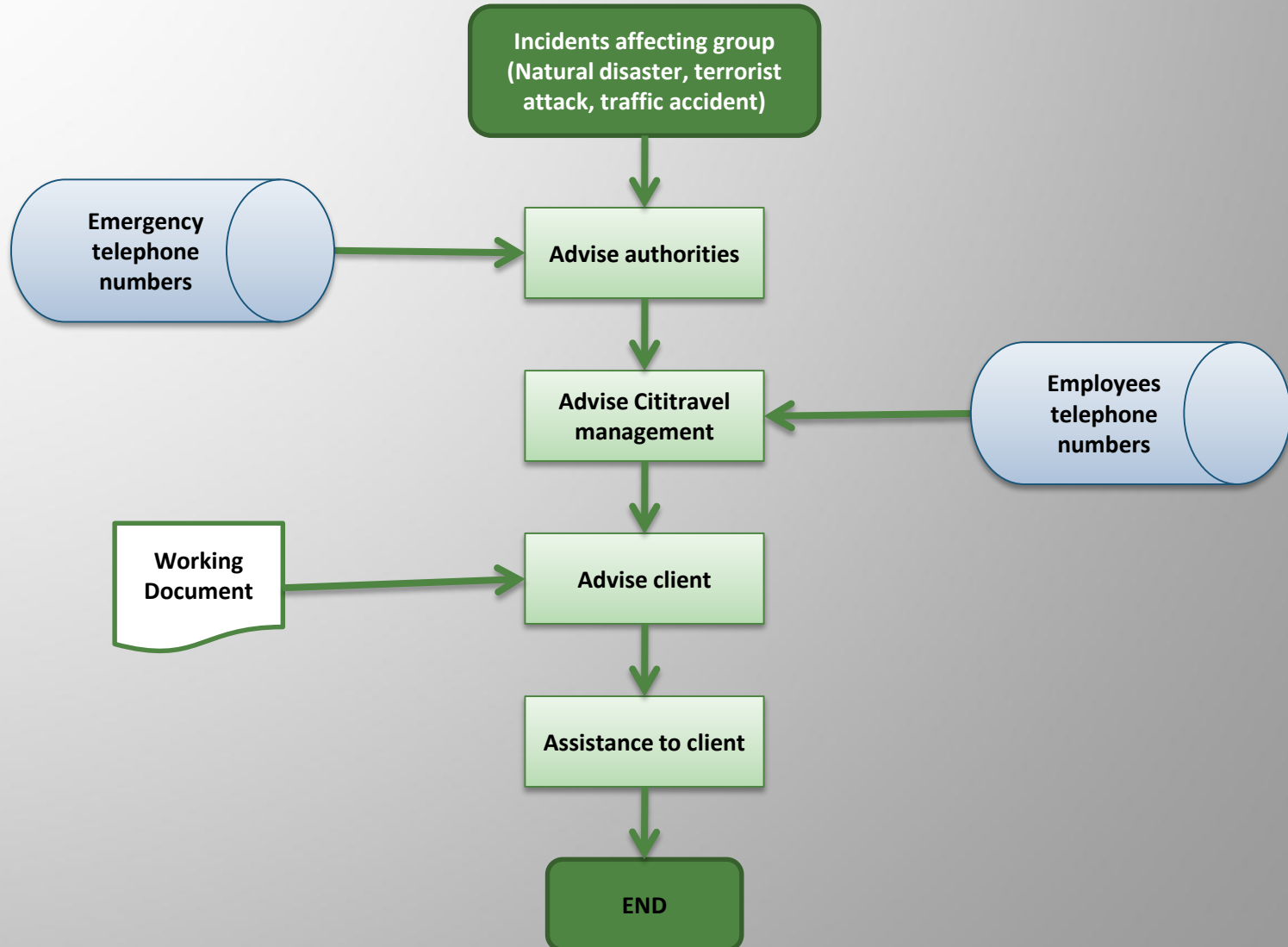
Risk assessment procedures include the operational, financial and technological requirements of any project.

All Cititravel office and freelance staff receive instructions on procedures in case of emergency.

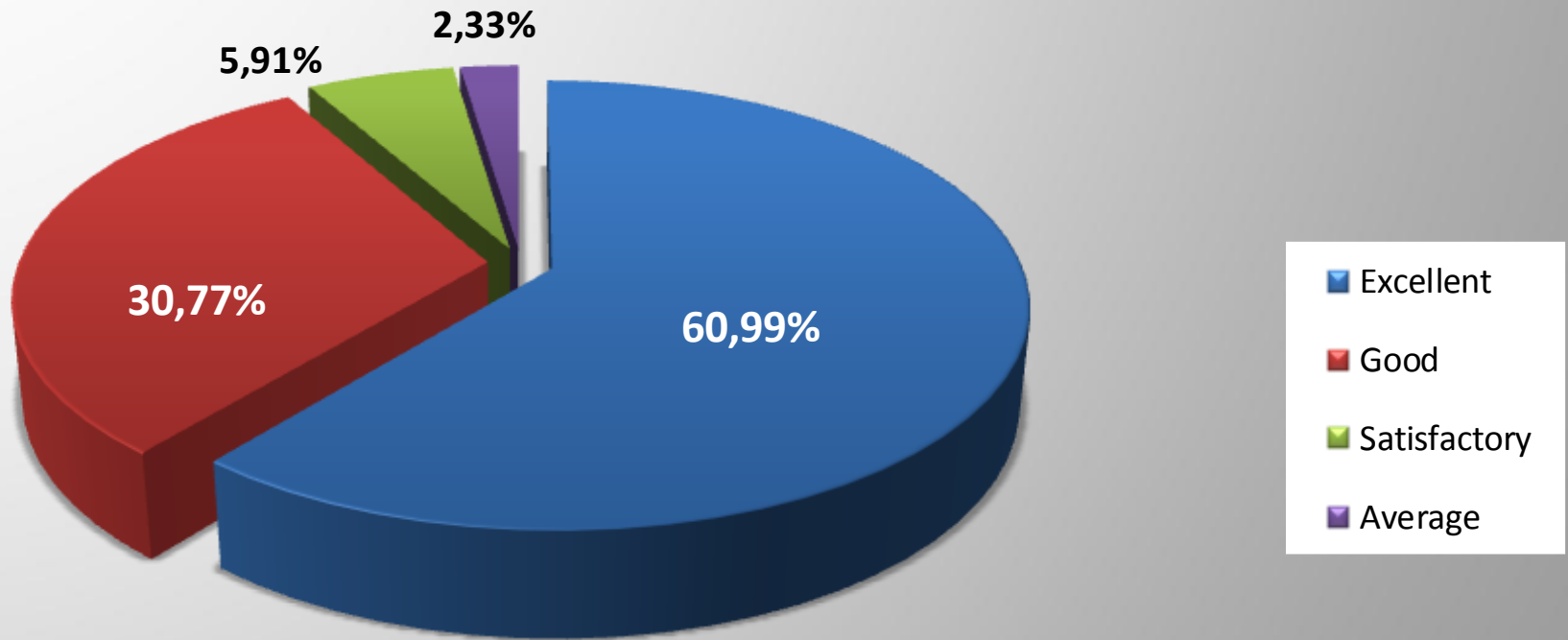


HEALTH & SAFETY PROCEDURES

EMERGENCY PROCEDURE



GUARANTEED CLIENT SATISFACTION



Summary of April 2013 analysis



CITITRAVEL
DESTINATION MANAGEMENT

IT'S ALL ABOUT YOU